

ANNUAL REPORT

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ALBERTA GOVERNMENT TELEPHONES

ANNUAL REPORT

April 1st, 1949

to

March 31st, 1950

Edmonton, Alberta.



PUBLIC RELATIONS DEPARTMENT

PERMANENT FILE COPY



Edmonton, Alberta,

September 1st, 1950.

To His Honour,

J.J. Bowlen,

Lieutenant Governor of the Province of Alberta,

Edmonton, Alberta.

Sir:-

I have the honour to transmit the Thirty-eighth Annual Report of the Department of Telephones for the year ending March 31st, 1950.

I have the honour to be, Sir,

Your obedient servant,

D.B. MacMillan,

Minister of Railways and Telephones.





Edmonton, September 1st, 1950.

Honorable D.B. MacMillan,  
Minister of Railways & Telephones,  
Province of Alberta,  
EDMONTON, Alberta.

Sir:-

Herewith is submitted the thirty-eighth Annual Report of the Alberta Government Telephones covering the fiscal year ended March 31st, 1950.

The year under review was one of substantial expansion and progress and all time records were established in many directions. Notwithstanding this, the unprecedented demand for both exchange and toll service continues unabated, thus taxing our human and physical resources to the limit. We are still subject to fairly extensive delays in obtaining new equipment and this, coupled with a heavy staff turnover, particularly in the Long Distance Operating Department, resulted in the standard of service not being as adequate and satisfactory as we would like. A special word of commendation is extended to the operating staff who have performed a good job under difficult circumstances.





The following is a more detailed report on our operations:-

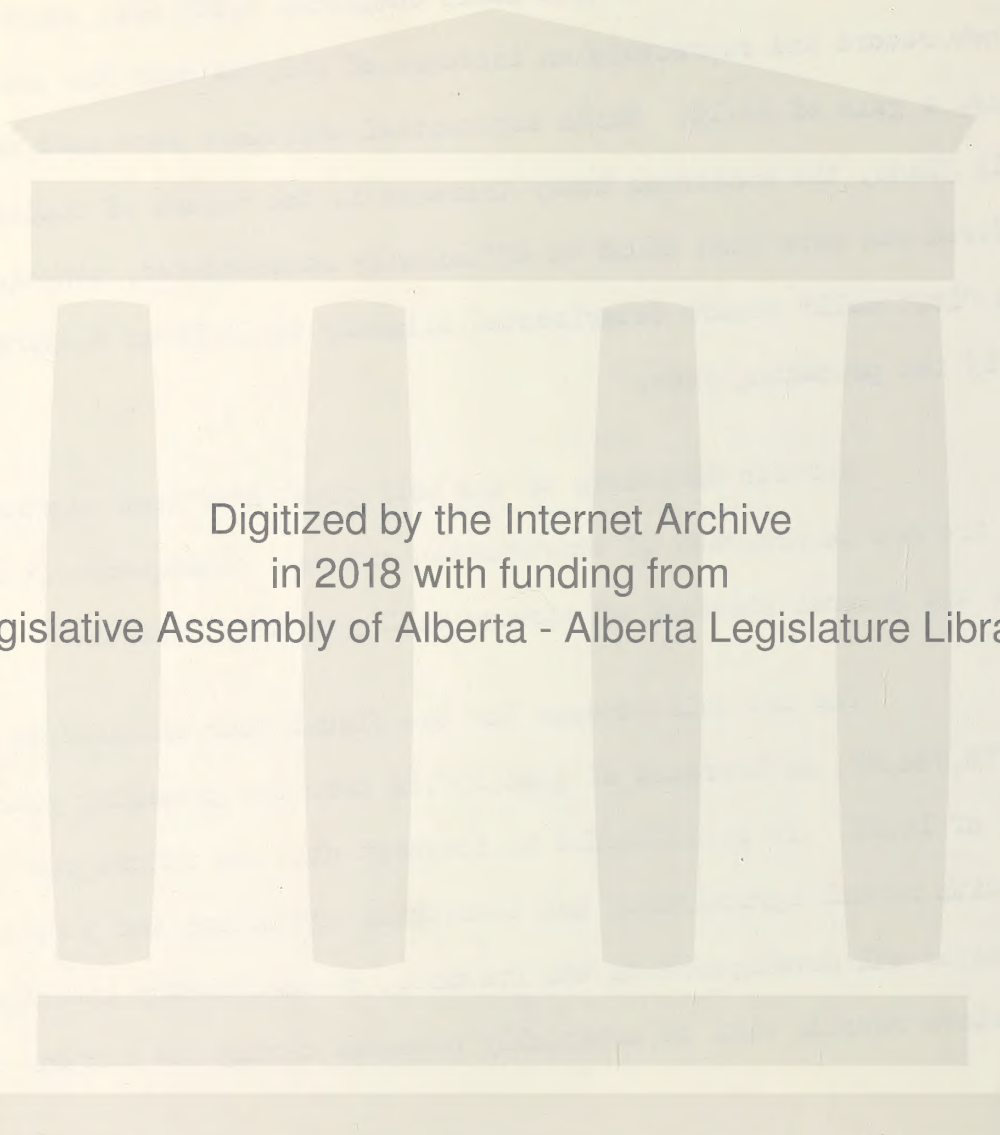
Toll Service

The number of toll calls completed 5,602,546, constitutes a new record and represents an increase of 509,752 over the preceding year, a gain of 10.1%. While substantial additions were made to our toll plant, the continued heavy increase in the volume of business offered was more than could be efficiently accommodated, consequently, the "lost call" record deteriorated slightly to 10.7% as compared to 10.3% the preceding year.

Further additions to the toll plant have been engineered and are now in progress of construction and as a consequence it is hoped that the general standard of service will gradually improve.

The net toll revenue for the fiscal year amounted to \$3,778,734.97, an increase of \$522,962.56 over the preceding year, a gain of 16.1%. It is difficult to forecast what the future will bring but with normal agricultural and industrial production and particularly the major oil development in the Province, we confidently anticipate the above revenue will be materially exceeded during the current fiscal year.

The following table will give some indication of the substantial increase in toll business during the last decade:-



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<u>Fiscal Year</u>	<u>Balance</u>	<u>Increase</u>	<u>Net Toll Revenue</u>	<u>Balance</u>
1940-41	2,180,538	79,922	\$ 1,072,527.77	\$ 69,128.40
1941-42	2,338,472	155,934	1,188,186.10	115,638.33
1942-43	2,552,331	215,859	1,406,627.01	218,440.91
1943-44	2,849,992	297,661	1,702,617.78	313,990.77
1944-45	3,225,869	375,877	1,898,159.05	167,541.27
1945-46	3,632,300	406,431	2,111,709.80	223,550.75
1946-47	4,136,723	504,423	2,419,844.56	308,134.73
1947-48	4,474,542	337,819	2,769,538.07	349,693.51
1948-49	5,092,794	618,252	3,255,772.41	486,234.34
1949-50	5,602,546	509,752	3,778,734.97	522,932.56

#### Exchange Service

At the end of the fiscal year we showed a net gain of 8,977 Alberta Government Telephones stations. Connections numbered 20,930 and disconnections 11,953 resulting in the net increase mentioned.

Rural Mutual Companies showed a net gain of 830 stations.

The total number of telephones in service in the Province, as at March 31st, 1950, follows:-

Alberta Government telephones stations	- 35,711
Mutual Company stations	- 20,330
Calgary and Edmonton (private systems)	- 15,000
Total stations	- 71,041

We reported that at March 31st, 1950, there were 8,100 applications waiting for exchange service and, notwithstanding the fact we showed





- 1946 year of 8,911 starting with the 1945 year ending figure, and  
 ending with the 1946 year, which stood at 10,120. The other years re-  
 ceived sufficient new applications for service during the year to  
 offset the complete year plus an additional 1,500. This illustrates  
 the unprecedented demand for telephone service and the problem of  
 meeting it. While some ground has been lost, the new members are  
 concerned, the waiting period on the subject of the waiting applications  
 has been lowered considerably. We hope to make further progress in  
 this direction during the current year. The following table illustrates  
 the telephone development in the Province during the years involved:

<u>1946 Year</u>	<u>1946</u>	<u>1945</u>	<u>1944</u>	<u>1943</u>
Mar. 31-1941	80,100	77,070	60,100	70,000
" " 1942	80,000	77,070	60,000	70,000
" " 1943	40,000	10,000	25,000	61,000
" " 1944	42,000	10,000	25,000	66,100
" " 1945	44,000	11,000	25,000	81,000
" " 1946	41,000	11,000	25,000	10,000
" " 1947	41,000	30,000	25,000	10,000
" " 1948	60,000	21,000	20,000	100,000
" " 1949	60,000	21,000	20,000	100,000
" " 1950	60,000	21,000	20,000	100,000

Exchange Service Revenues for the year ended 1946, 1946, 1946, 1946,  
 an increase of \$204,000.00 or 12.4% over the preceding year, reflecting  
 the large number of new subscribers added to the system.





The following table illustrates the steady increase in Exchange Service Revenue during the last decade and particularly the last four years:-

<u>Fiscal Year</u> <u>ended</u>	<u>Exchange</u> <u>Revenue</u>	<u>Increase</u>
Mar. 31-1941	\$ 1,401,034.06	\$ 44,542.11
" " 1942	1,488,800.44	87,766.38
" " 1943	1,581,123.51	92,323.07
" " 1944	1,669,782.56	88,659.05
" " 1945	1,744,378.45	74,595.89
" " 1946	1,816,931.09	72,552.64
" " 1947	1,942,520.23	125,589.17
" " 1948	2,159,020.79	196,500.55
" " 1949	2,366,129.62	247,108.83
" " 1950	2,660,963.50	294,833.68

As indicated in the statistical part of this report, seven exchanges were completely rebuilt and twelve partially rebuilt during the year.

As intimated in last year's report, a start has been made on the conversion of certain manual exchanges to automatic or dial operation and satisfactory progress is being made. We intend to pursue this program over a period of years as we are convinced it is the solution to many present day operating problems, and of course, the furnishing of a modern, efficient telephone service to our patrons. Exchanges at Blairmore, Bellevue and Coleman were converted to dial service on July 6th, 1950.



Operating conditions with Mutual Mutual Corporation have been quite satisfactory during the year, and we are encouraging them to continue to work with us every possible way which will be maintaining their plants in a good state of repair. Unfortunately, lack of adequate attention and the carrying of maintenance work are two of the chief factors leading to deterioration of plants in many cases.

#### Operating Revenue

During the year under review our operating revenue amounted to nearly \$7,000,000.00, establishing a new record. The actual amount was \$6,974,707.10, an increase of \$600,170.00 or 8.1%, over the preceding year. Coincidentally, this was exactly the same percentage increase as was recorded in 1930-1931 over the previous twelve-month period. The revenue was derived from the following sources -

Exchange Service	-	\$2,000,000.00
Roll Service (net)	-	\$1,775,000.00
Connecting Company Service	-	\$100,000.00
Amusement Operating Revenue	-	\$1,000,000.00
Total Operating Revenue	-	<u>\$6,975,000.00</u>

In addition to the above there was a non-operating revenue of \$6,267.51.

Total Operating Expenses (operation and maintenance combined) amounted to \$6,818,178.73, an increase of \$100,000.00 or 1.5% over the preceding year.

The net cost of operating the Division O.K.U.A. which is included in the total operating expense, amounted to \$6,518,178.73, an increase





operation in 1944, Capital expenditures by the Alberta Government Telephones amount to \$38,103.10.

The net surplus, after allowing \$30,000.00 for Depreciation, \$20,000.00 Reserve for Uncollectibles and the transfer of \$302,001.80 to Capital Repayments Reserve (representing repayments of principal on the long term debt) amounted to \$2,253,693.13, an increase of \$335,301.75 over the preceding year. The surplus was appropriated and expended on Capital expansion.

At March 31st, 1950, the value of Plant in service was \$25,350,807.53, a net increase of \$4,183,597.85 during the year. The increase is accounted for as follows:-

Land and Buildings	- \$450,064.77
Equipment	- 2,165,502.61
Exchange Lines	- 1,031,315.31
Toll Lines	- <u>556,715.13</u>
Total Increase	<u>\$4,183,597.85</u>

The following table will be of interest:-

<u>Year ended</u>	<u>Plant in Service</u>	<u>Operating Revenue</u>	<u>Operation and Maintenance Expense</u>
Mar. 31-1946	\$ 16,378,246.59	\$4,428,606.62	\$ 1,465,181.80
" " 1947	17,017,874.72	4,721,931.43	1,653,202.12
" " 1948	18,799,569.95	5,318,175.51	1,975,191.83
" " 1949	21,467,009.63	6,092,547.83	2,329,975.62
" " 1950	25,350,607.53	6,984,055.29	2,818,178.73

Provision for Depreciation, Debt Charges, etc., are not included in the operation and maintenance figures above.





... have now amounting to \$1,000,000.00. It is estimated approximately 25% of this amount is available for the year ending 1964, 1965 and the amount of the contribution and R. ... of \$1,000,000.00.

During the fiscal year the telephone debt was reduced to \$1,000,000.00. Payments of principal amounted to \$1,000,000.00 on the long term debt and \$1,000,000.00 on the short term debt. Interest payments amounted to \$1,000,000.00.

Since the reoffering program in June 1963, the following payments of principal and interest have been made:-

	<u>Principal</u>	<u>Interest</u>	<u>Total</u>
Long Term Debt	<u>\$1,000,000.00</u>	<u>\$1,000,000.00</u>	<u>\$2,000,000.00</u>
Short Term Debt	<u>\$1,000,000.00</u>	<u>\$1,000,000.00</u>	<u>\$2,000,000.00</u>
Totals	<u>\$2,000,000.00</u>	<u>\$2,000,000.00</u>	<u>\$4,000,000.00</u>

#### Pension Fund

Pension Fund assets total \$1,000,000.00 and include interest amount of \$1,000,000.00. At March 31st, 1963, the number of employees in the Plan was 1,000 - 461 males and 539 females - an increase of 224 over the same date the previous year. There were 126 former employees receiving pensions and the average pension was \$55.88. Total pensions disbursed during the year \$36,773.42, compared to \$70,000.00 the preceding year. Annual earnings on Pension Fund investments were \$1,000,000.00 but it is becoming more and more difficult to maintain that rate.



- 3 -

As far as present benefits are concerned, the Fund is considered to be on a sound actuarial basis.

Salary

The number of regular employees on our payroll at the end of the fiscal year was 1,259, an increase of 120 over a year ago. Salaries paid to these employees, including Cost of Living Bonus, amounted to \$2,506,485.64, as compared to \$2,010,570.69 last year. This represents an increase of \$495,914.75, or approximately 25%.

Agents' salaries amounted to \$290,540.79 and commissions paid to other Agents \$68,465.86.

Donations by employees to Red Cross and Community Chest Funds by deductions from payroll amounted to \$3,775.00. Contributors to Blue Cross and Medical Services number 548 and 438 respectively.

Purchases by employees of the last Dominion Government Savings Bonds, through payroll deductions, amounted to \$39,700.00, an increase of \$12,800.00 over the previous issue.

It is a privilege and pleasure once again to pay tribute to the entire staff for their loyalty and splendid service and to whom can be attributed in large measure the successful results of the year's operations.

Respectfully submitted,

Deputy Minister of Telephones.





# ALBERTA GOVERNMENT TELEPHONE SERVICE

## STATION REPORT - Year ended March 31st, 1936

Exchange Subscribers' Stations .....	8,124
Exchange Subscribers' Extensions .....	1,271
Exchange P.A.X. Sub-Stations .....	1,200
Non-Exchange P.A.X. Sub-Stations .....	1,121
Private A.B. Line Stations .....	1,121
Toll Stations .....	1,121
Private A.B. Line Stations .....	1,121
A.G.T. "Y" Line Stations .....	1,121

Total Alberta Government Telephones Stations ..... 15,110

Number of Rural Mutual Telephone Company and other  
 Private Owned Party Line Stations ..... 2,100

## LIST OF EXCHANGE & TOLL OFFICES IN ALBERTA

Year ended March 31st, 1936

Number of Alberta Government Telephones Stations - 828  
 Number of Alberta Government Telephones Toll Offices -  
 Number of Alberta Government Telephones Exchange Lines -  
 Number of Alberta Government Telephones P.A.X. Line Stations -

Number of Rural Mutual Telephone Company - 808  
 Number of Rural Mutual Telephone Co., Stations -  
 Number of other Private Owned Party Lines - 32  
 Number of other Private Owned Party Line Stations -  
 Number of Connecting Exchanges, Edmonton & Banff - 2  
 Number of Connecting Exchange Stations -

Total Stations in the Province ..... 15,110



April 1st, 1949 to March 31st, 1950.

Total Pole Miles .....	174
Wire Miles .....	1,522

Total Pole Miles .....	82.5
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Completely Rebuilt .....	7
Partially Rebuilt .....	12

#### EXCHANGES INSTALLED DURING YEAR

April 1st, 1949 to March 31st, 1950.

Automatic .....	6,500	lines
Common Battery .....	520	"
Magneto .....	1,170	"
Remote Control .....	Nil	

#### STATISTICS

Number of Automatic Exchanges .....	11
" " Common Battery Exchanges .....	9
" " Magneto Exchanges .....	200
" " Remote Control Exchanges .....	13

#### EXCHANGES

Exchanges .....	1,170
Total .....	6,500

Total .....	6,500
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#### Miles of Wire

In Underground Cable .....	85,387
In Aerial Cable .....	74,890
Open Wire .....	61,721

Total .....	222,298 Miles
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General Statistics for Year Ending  
March 31, 1950

Continuous Service .....	100
Number of Offices .....	100
Number of Cities, Towns & Hamlets in Alberta having	
Continuous Service .....	100
Number of "Out" tickets completed and billed .....	100
Offices using Teletype for Departmental Business .....	100
Number of Physical L.D. Lines .....	100
" " Phantom " " .....	100
" " Part-Phantom and Part-Physical L.D. Lines .....	100
" " Carrier L.D. Lines .....	100
" " .....	100
Physical Long Distance Circuit Mileage .....	100
Phantom " " " " .....	100
Part-Physical " " " " .....	100
Part-Physical and part-phantom Circuit Mileage .....	100
Telegraph & Teletype Circuit Mileage .....	100

Circuits operated by the Alberta Government Telephones leased from other Companies:-

Physical Long Distance Lines .....	100
Phantom Long Distance Lines .....	100
Physical Long Distance Circuit Mileage .....	100
Carrier Long Distance Circuit Mileage .....	100

Circuits owned by the Alberta Government Telephones leased to other Companies:-

Physical Long Distance Lines .....	100
Phantom Long Distance Lines .....	100
Telegraph and Teletype Circuits .....	100
Physical Long Distance Circuit Mileage .....	100
Phantom Long Distance Circuit Mileage .....	100
Telegraph and Teletype Circuit Mileage .....	100





OFFICE OF THE PROVINCIAL TOWNSHIP

OFFICE OF THE PROVINCIAL TOWNSHIP

Edmonton, June 14, 1950.

Mr. H. B. MacMillan,  
Commissioner of Railways and Telephones,  
Edmonton.

I have audited the books and records of the Alberta Government Telephones for the year ended March 31, 1950. The following statements are submitted for your information:-

<u>Statement</u>	<u>Particulars</u>
A.	Balance Sheet
B.	Condensed Statement of Income
C.	Surplus Account
D.	Depreciation and Renewal Reserve Fund
	Alberta Government Telephones Pension and Death Benefit Fund:-
E.	Balance Sheet
F.	Statement of Operations

Operations for the year resulted in a surplus of \$2,253,695.10 after providing \$998,183.43 for debt charges, \$840,000.00 for depreciation and renewal reserve and \$63,312.22 being net operating cost in respect of radio station C.K.U.A.

The balance of the special contingency reserve in the amount of \$264,377.73 was transferred to surplus account from which was appropriated a like amount as an additional provision for depreciation and renewal reserve.

Accounts receivable shown on the Balance Sheet are summarized hereunder:

Current subscribers accounts	\$ 52,933.11
Unbilled tolls	140,618.63
Less: Reserve for doubtful accounts	









GOVERNMENT OF THE PROVINCE OF ALBERTA

ALBERTA GOVERNMENT TELEPHONE

BALANCE SHEET 31 MARCH 1957

ASSETS

Capital:

Plant in service:

Real estate	\$ 2,155,837.52	
Equipment	9,114,722.66	
Exchange lines	5,951,803.34	
Toll Lines	<u>8,448,242.01</u>	
		\$25,650,607.53

Other telephone equipment and supplies:

Office furniture and fixtures	\$ 180,002.84	
Tools, vehicles and sundry equipment	234,497.00	
Supplies	<u>725,835.00</u>	
		1,138,335.83

Current:

Cash on hand and in bank	\$ 400,805.00	
Accounts receivable, less reserve	535,123.00	
Unbilled custom work and sundry debtors	28,629.07	
Prepaid expenses	<u>59,845.00</u>	
		1,022,409.22

Reserve funds:

Depreciation and renewal reserve fund,		
Statement D.	\$ 992,763.00	
Pension and death benefit fund Statement E.	<u>5,282,693.00</u>	
		4,275,656.19

Trust funds:

Cash	\$ 514.00	
Dominion of Canada bonds	<u>70,020.00</u>	



STATEMENT

Capital:

Advance from Provincial Treasurer 18,498,878.29

Current:

Accounts payable	1	
Accrued interest, not due	17	
Unearned revenue	9	
		<u>461,330.17</u>

Reserves:

Depreciation and renewal reserve	8,011,571.84	
Pension and death benefit fund reserve	3,232,895.13	
Reserve arising from repayment of capital advance	<u>1,234,574.27</u>	
		10,878,609.24

Surplus as per Statement C. 2,253,603.13

Trust:

Employees' savings bonds	41,694.32	
Dominion of Canada bond instalments payable	<u>40,865.21</u>	
		40,865.21

This is the Balance Sheet referred to in my report of June 14, 1930  
addressed to the Minister of Railways and Marine.

John Mackvale,  
Provincial Auditor.



GOVERNMENT OF THE PROVINCE OF ALBERTA

ALBERTA GOVERNMENT TELEPHONE

CONDENSED STATEMENT OF INCOME

FOR THE YEAR ENDED MARCH 31, 1950

Telephone operating revenue:		
Exchange earnings		\$ 3,680,065.20
Connecting companies fees		158,537.35
Toll earnings	\$ 4,333,600.44	
Less: Toll interchange	<u>54,000.47</u>	
		<u>778,734.97</u>
		\$ 6,618,255.62
Other revenue:		
Leased line rentals	\$ 116,000.42	
Directory	101,000.63	
Installations, moves, etc.	81,000.33	
Miscellaneous	<u>66,000.30</u>	
		<u>365,000.37</u>
Gross telephone earnings		\$ 6,984,055.20
Telephone operating expenses:		
Operations	\$2,221,950.15	
Maintenance	<u>596,226.58</u>	
		\$ 2,818,176.73
Provision for depreciation and renewal		840,000.00
Debt charges:		
Interest on debt	\$ 655,036.64	
Other interest charges	11,175.72	
Commission and exchange	28,079.60	
Debt retirement	<u>302,961.53</u>	
		998,135.45
Pension fund contributions		<u>74,000.00</u>
		<u>\$ 4,210,000.00</u>
Net operating income for the year ended March 31, 1950		





Amount in full of 1930  
and operating income of 1930 year  
under 1930 year, 1930  
under 1930 year, 1930

234,577.75

\$ 2,518,070.63

Amount in full of 1930  
under 1930 year, 1930  
under 1930 year, 1930

234,577.75

Amount in full of 1930

234,577.75



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THE UNIVERSITY OF CHICAGO  
 DIVISION OF THE PHYSICAL SCIENCES  
 DEPARTMENT OF CHEMISTRY  
 5712 S. UNIVERSITY AVE.  
 CHICAGO, ILL. 60637

Y. . . . .

655, 1875

Cost of materials, contingencies, and  
other miscellaneous expenditures  
Cost of construction, including  
equipment, engineering, and other  
expenses incurred in connection with  
the construction of the project  
Cost of equipment and material,  
less on hand at time  
Cost of construction, repairs  
Inventory adjustment  
Other charges to reports

1. The first group of people who are interested in the study of the history of the world are the historians. They are people who are interested in the past and who want to know what happened in the world. They study the past in order to understand the present and to predict the future.

5555

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21 711.86

9 570.14

9 165.37

3 666.21

1 228.78

9 774.03

54 817

377 339 8

Represented by:  
Fund assets:  
Cash in bank  
Investments, at book value  
Accrued interest

69 395.70

## Foreign investment

11





GOVERNMENT OF THE PROVINCE OF ALBERTA

ALBERTA GOVERNMENT TELEPHONES

PENSION AND DEATH BENEFIT FUND

BALANCE SHEET AS AT MARCH 31, 1950

ASSETS

Cash on hand and in bank	\$ 9,488.68
Investments at book value	2,808,886.67
And interest receivable, deferred	20,734.64
Accrued interest	<u>23,275.13</u>
	<u>3,232,895.13</u>

LIABILITIES

Pension and death benefit fund reserve:	
Employees' contributions	\$ 668,433.18
Alberta Government Telephones contributions	<u>2,588,054.23</u>
	\$ 5,256,480.35
Undistributed earnings	<u>26,404.78</u>
	<u>3,282,885.13</u>

Edmonton, Alberta.  
June 14, 1950.

I have audited the books and records of the Alberta Government Telephones Pension and Death Benefit Fund for the year ended March 31, 1950.

Investments as at March 31, 1950 are summarized here-  
under:



		<u>of Value</u>
Dominion of Canada	\$ 1,125,000.00	\$ 1,125,000.00
Province of Alberta	56,800.00	56,800.00
Province of Alberta special adjustment coupons	14,570.60	16,596.67
Province of Nova Scotia	250,000.00	250,000.00
Province of British Columbia	200,000.00	200,000.00
Province of Saskatchewan	197,000.00	197,000.00
Province of Manitoba	150,000.00	150,000.00
Province of New Brunswick	146,000.00	146,000.00
City of Vancouver	275,000.00	275,000.00
City of Edmonton	271,000.00	271,000.00
City of Calgary	25,000.00	25,000.00
City of Victoria	25,000.00	25,000.00
Edmonton Public School District	172,000.00	172,000.00
Edmonton Separate School District	23,000.00	26,000.00
	<u>\$ 2,910,570.60</u>	<u>\$ 2,909,896.67</u>

The approximate market value of the above securities amounted to \$2,930,000.00 at June 14, 1950.

The fund is, in accordance with an actuarial survey as at December 31, 1943, sufficient to meet all future requirements.

I certify that, in my opinion, the above balance sheet is properly drawn up so as to show the true financial position of the Alberta Government Telephones Pension and Death Benefit Fund as at March 31, 1950, according to information and explanations given to me and as shown by the books of the Fund, and the accompanying Statement of Operations correctly summarizes the transactions for the year ended at that date.

C.K. Huohvale, C.A.  
Provincial Auditor.



GOVERNMENT OF THE PROVINCE OF ALBERTA

ALBERTA GOVERNMENT TELEPHONES

PENSION AND DEATH BENEFIT FUND

STATEMENT OF OPERATIONS

FOR THE YEAR ENDED MARCH 31, 1950

	<u>Employees'</u> <u>Account</u>	<u>Alberta</u> <u>Government</u> <u>Telephones</u> <u>Account</u>	<u>Total</u>
Pension fund as at April 1, 1949	\$ 631,496.54	\$ 2,404,084.99	\$ 3,035,581.53
Add: Contributions and earnings for the year:			
Contributions	83,089.68	74,000.00	157,089.68
Earnings	27,567.66	149,530.54	177,098.20
Transfers in respect of employees retiring on pension	<u>47,212.10</u>	<u>47,212.10</u>	
	<u>\$ 694,941.78</u>	<u>\$ 2,674,827.63</u>	<u>\$ 3,369,769.41</u>
Deduct:			
Withdrawals	\$ 26,505.65		\$ 26,505.65
Pension payments		<u>\$ 86,773.41</u>	<u>\$ 86,773.41</u>
	<u>\$ 26,505.65</u>	<u>\$ 86,773.41</u>	<u>\$ 113,279.06</u>
Pension fund as at March 31, 1950	<u>\$ 668,436.13</u>	<u>\$ 2,588,054.22</u>	<u>\$ 3,256,490.35</u>









